## STREAMVALE FARM

### Personnel Specification

Post: Activities Supervisor

**SITE: Streamvale Open Farm**

**RESPONSIBLE TO: Open Farm Management/ Partners**

**LOCATION: 38 Ballyhanwood Road Dundonald, BT5 7SN**

**HOURS: Minimum 45 hours per week (flexibility is required)**

**TERM: Permanent full time employment.**

**SALARY: Depending on experience. (£17k to £20K)**

**OVERALL PURPOSE OF THE JOB:**

You will be part of a fast paced and ever growing team. Every day is different with lots of exciting challenges. Innovation and new ideas are key to our business which you will help contribute to.

Your primary responsibility is for the entertainment of all our customers through a variety of different animal demonstrations making sure the public have an enjoyable experience.

To make sure animal welfare and general housekeeping are kept to a very high standard as well as emphasing Streamvale’s core values.

You will support management with the daily running of the attraction making sure everything runs smoothly.

As the business develops there are opportunities for promotion, with a strong emphasis on personal growth and development.

To be part of this strong team you need to go above and beyond the minimum requirements which will be rewarded. This is not a normal 9-5 job however it can be a very fun and rewarding environment to work in.

**Essential Criteria:**

1. Proven experience working with animals in a commercial environment.\*\*
2. Proven experience working with children \*\*
3. Proven experience in a customer facing environment.
4. Demonstrate that you have dealt with customer concerns/ enquiries. \*\*
5. GCSE Maths and English.
6. A level or equivalent further study.
7. Ability to work flexibly including weekends and public holidays.
8. Ability to work as part of a team or individually.
9. Friendly and confident interacting with members of the public. \*\*
10. Ability to do live shows in front of large crowds.\*\*
11. Excellent communication skills when dealing with individuals, small and large groups.
12. Ability to relate to and respond sensitively to visitors of different age groups and from a variety of backgrounds.
13. Keen attitude to interact and work with children specifically.
14. Enthusiastic and outgoing personality.
15. Basic Animal Husbandry skills demonstrated at interview.
16. Full clean driving licence.

\*\* *This criteria will be assessed at interview though role plays*/ practical assessment shift.

**Desirable Criteria:**

1. Third level education in animal management or agriculture.
2. Current first aid qualification.
3. Proven cash handling experience.
4. Experience working on a farm.
5. Experience working for a visitor attraction.
6. Experience working in a retail environment.